

Terms & Conditions

Welcome to the Therapy Network

These terms and conditions outline the rules and regulations for the use of Therapy Network's Website, located at www.therapynetwork.co.za

By accessing this website we assume you accept these terms and conditions. Do not continue to use Therapy Network if you do not agree to take all of the terms and conditions stated on this page.

The following terminology applies to these Terms and Conditions, Privacy Statement and Disclaimer Notice and all Agreements: "Client", "You" and "Your" refers to you, the person log on this website and compliant to the Company's terms and conditions. "The Company", "Ourselves", "We", "Our" and "Us", refers to our Company. "Party", "Parties", or "Us", refers to both the Client and ourselves. All terms refer to the offer, acceptance and consideration of payment necessary to undertake the process of our assistance to the Client in the most appropriate manner for the express purpose of meeting the Client's needs in respect of provision of the Company's stated services, in accordance with and subject to, prevailing law of South Africa. Any use of the above terminology or other words in the singular, plural, capitalization and/or he/she or they, are taken as interchangeable and therefore as referring to same.

Canvassing & Touting Policy

To maintain the integrity, professionalism, and supportive nature of the Therapy Network platform, we have a strict No Canvassing or Touting policy.

What this means:

- No direct solicitation: Practitioners may not use their profiles to directly solicit clients outside of the Therapy Network platform through aggressive marketing, discounts, or comparative advertising (e.g., "cheaper than other therapists" or "best-rated therapist here").

- No spamming or bulk messaging: Therapists may not send unsolicited messages to other users or therapists on the platform to promote their services, workshops, or external platforms.
- No competitive advertising: Your profile must not be used to promote services or platforms that compete with Therapy Network, including links to other directories, personal booking engines, or unrelated external services.
- Professional tone required: Profiles should remain professional, informative, and focused on the therapeutic services offered — not sales-driven or promotional in nature.

We reserve the right to remove or edit any content that violates this policy and, if necessary, suspend or terminate accounts that engage in canvassing or touting.

By creating a listing on Therapy Network, you agree to uphold these standards and contribute to a trusted and ethical space for both clients and professionals.

Cookies

We employ the use of cookies. By accessing Therapy Network, you agreed to use cookies in agreement with the Therapy Network's Privacy Policy.

Most interactive websites use cookies to let us retrieve the user's details for each visit. Cookies are used by our website to enable the functionality of certain areas to make it easier for people visiting our website. Some of our affiliate/advertising partners may also use cookies.

License

Unless otherwise stated, Therapy Network and/or its licensors own the intellectual property rights for all material on Therapy Network. All intellectual property rights are reserved. You may access this from Therapy Network for your own personal use subjected to restrictions set in these terms and conditions.

You must not:

- Republish material from Therapy Network
- Sell, rent or sub-license material from Therapy Network
- Reproduce, duplicate or copy material from Therapy Network
- Redistribute content from Therapy Network
- This Agreement shall begin on the date hereof 1 May 2025

Online directory distributors may link to our Website in the same manner as they hyperlink to the Websites of other listed businesses; and

System wide Accredited Businesses except soliciting non-profit organizations, charity shopping malls, and charity fundraising groups which may not hyperlink to our Website.

These organizations may link to our home page, to publications or to other Website information so long as the link: (a) is not in any way deceptive; (b) does not falsely imply sponsorship, endorsement or approval of the linking party and its products and/or services; and (c) fits within the context of the linking party's site.

We may consider and approve other link requests from the following types of organizations:

- commonly-known consumer and/or business information sources;
- dot.com community sites;
- associations or other groups representing charities;
- online directory distributors;
- internet portals;
- accounting, law and consulting firms; and
- educational institutions and trade associations.

We will approve link requests from these organizations if we decide that: (a) the link would not make us look unfavorably to ourselves or to our accredited businesses; (b) the organization does not have any negative records with us; (c) the benefit to us from the visibility of the hyperlink compensates the absence of Therapy Network; and (d) the link is in the context of general resource information.

These organizations may link to our home page so long as the link: (a) is not in any way deceptive; (b) does not falsely imply sponsorship, endorsement or approval of the

linking party and its products or services; and (c) fits within the context of the linking party's site.

If you are one of the organizations listed in paragraph 2 above and are interested in linking to our website, you must inform us by sending an e-mail to Therapy Network. Please include your name, your organization name, contact information as well as the URL of your site, a list of any URLs from which you intend to link to our Website, and a list of the URLs on our site to which you would like to link. Wait 2-3 weeks for a response.

Approved organizations may hyperlink to our Website as follows:

- By use of our corporate name; or
- By use of the uniform resource locator being linked to; or
- By use of any other description of our Website being linked to that makes sense within the context and format of content on the linking party's site.
- No use of Therapy Network's logo or other artwork will be allowed for linking absent a trademark license agreement.

Reservation of Rights

We reserve the right to request that you remove all links or any particular link to our Website. You agree to immediately remove all links to our Website upon request. We also reserve the right to amend these terms and conditions and its linking policy at any time. By continuously linking to our Website, you agree to be bound to and follow these linking terms and conditions.

Removal of links from our website

If you find any link on our Website that is offensive for any reason, you are free to contact and inform us any moment. We will consider requests to remove links but we are not obligated to do so or to respond to you directly.

We do not ensure that the information on this website is correct, we do not warrant its completeness or accuracy; nor do we promise to ensure that the website remains available or that the material on the website is kept up to date.

Disclaimer

To the maximum extent permitted by applicable law, we exclude all representations, warranties and conditions relating to our website and the use of this website. Nothing in this disclaimer will:

- limit or exclude our or your liability for death or personal injury;
- limit or exclude our or your liability for fraud or fraudulent misrepresentation;
- limit any of our or your liabilities in any way that is not permitted under applicable law; or
- exclude any of our or your liabilities that may not be excluded under applicable law.

The limitations and prohibitions of liability set in this Section and elsewhere in this disclaimer: (a) are subject to the preceding paragraph; and (b) govern all liabilities arising under the disclaimer, including liabilities arising in contract, in tort and for breach of statutory duty.

As long as the website and the information and services on the website are provided free of charge, we will not be liable for any loss or damage of any nature.